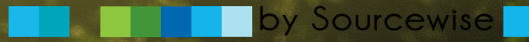




PUBLIC AUTHORITY
SANTA CLARA COUNTY

Public Authority Services



February - May

Santa Clara County IHSS Independent Provider Training Class Catalog

Spring 2025

Đăng ký các lớp
đào tạo miễn phí

報名參加
免費培訓的

Inscribirse en
clases gratuitas de
capacitación

IHSS Independent Provider training classes are completely optional and free to take!

Public Authority Services (PA) invites In-Home Supportive Services (IHSS) Independent Providers connected to a Santa Clara County care recipient's case to grow their knowledge and skills through caregiver training classes.

Eligible IHSS Independent Providers in Santa Clara County can earn certificates for completing two class series.

To be eligible, providers must be working in Santa Clara County, and connected to a consumer's case or active on the Public Authority Services Registry.

Providers registered for PA classes must follow all student guidelines, which are available on the PA website and will be mailed with class schedule confirmation letters.

Failure to follow guidelines or to notify the PA training department if you cannot attend a class you registered for may result in being restricted from registering for additional classes for at least one year.

Public Authority Services Class Registration Instructions

Registration for Spring 2025 classes opens

January 10, 2025



Register online at
pascc.org/services/provider-training

If this is your first time registering for PA classes online, view the tutorial video on the website above to learn how to log in to the account that has already been created for you.

No internet? No worries!

Call the PA Training Department to register for classes by leaving a voicemail with the following information:

- First & last name
- Nine-digit provider ID number or last four digits of Social Security Number
- Call back phone number (make sure your voicemail can accept messages)
- Name, date, & location (Sunnyvale, Milpitas, Morgan Hill, San Jose) of EACH class you want to register for

PA Training: (408) 350-3220

Call the Training Department at least 48 hours, or as soon as reasonably possible, before any class you are registered for, but are not able to attend.

Not calling ahead will result in a no-show and cause future registration restrictions.

For online classes, the Zoom link needed to join class is emailed three days before each class.

Class Name	Lang.	Class Date	Class Time	Location Code
Alzheimers & Dementia Basics	Việt	Monday, March 10	6:00pm - 9:00pm	Online—Zoom
Alzheimers & Dementia Basics	Español	Monday, March 10	6:00pm - 9:00pm	Online—Zoom
Alzheimers & Dementia Basics	English	Tuesday, March 18	9:30am - 12:30pm	Online—Zoom
Alzheimers & Dementia Basics	中文	Monday, March 24	6:00pm - 9:00pm	Online—Zoom
Alzheimers & Dementia Basics	English	Tuesday, April 1	9:00am - 12:30pm	Online—Zoom
Cancer Care Basics	English	Tuesday, March 4	10:00am - 12:00pm	Online—Zoom
Cancer Care Basics	Español	Tuesday, March 11	10:00am - 12:00pm	Online—Zoom
Cancer Care Basics	English	Tuesday, April 22	10:00am - 12:00pm	Online—Zoom
Cancer Care Basics	Español	Thursday, April 24	10:00am - 12:00pm	Online—Zoom
Caregiver Stress Management	English	Thursday, February 20	10:00am - 1:00pm	Online—Zoom
Caregiver Stress Management	Việt	Wednesday, March 12	10:00am - 1:00pm	Online—Zoom
Emergency & Disaster Preparedness	English	Thursday, February 27	10:00am - 1:00pm	Online—Zoom
Emergency & Disaster Preparedness	English	Thursday, April 10	1:00pm - 4:00pm	Online—Zoom
Falls Prevention	English	Friday, February 7	10:00am - 1:00pm	Online—Zoom
Falls Prevention	Español	Monday, March 3	6:00pm - 9:00pm	Online—Zoom
Falls Prevention	中文	Monday, April 28	6:00pm - 9:00pm	Online—Zoom
Falls Prevention	Việt	Tuesday, April 29	6:00pm - 9:00pm	Online—Zoom
Falls Prevention	English	Wednesday, May 21	10:00am - 1:00pm	Online—Zoom
Last Phase of Life	English	Tuesday, February 11	9:30am - 12:30pm	Online—Zoom
Last Phase of Life	Việt	Tuesday, February 11	6:00pm - 9:00pm	Online—Zoom
Last Phase of Life	中文	Monday, March 3	6:00pm - 9:00pm	Online—Zoom
Last Phase of Life	English	Tuesday, April 8	9:30am - 12:30pm	Online—Zoom
Last Phase of Life	Español	Wednesday, April 23	6:00pm - 9:00pm	Online—Zoom
Mental Health	中文	Monday, February 10	6:00pm - 9:00pm	Online—Zoom
Mental Health	English	Tuesday, February 25	9:30am - 12:30pm	Online—Zoom
Mental Health	Español	Wednesday, March 19	6:00pm - 9:00pm	Online—Zoom
Mental Health	English	Wednesday, March 26	5:00pm - 8:00pm	Online—Zoom
Mental Health	Việt	Tuesday, May 6	6:00pm - 9:00pm	Online—Zoom
Nutrition	中文	Monday, March 10	6:00pm - 9:00pm.	Online—Zoom
Nutrition	Việt	Tuesday, March 25	6:00pm - 9:00pm	Online—Zoom
Nutrition	English	Tuesday, March 25	9:30am - 12:30pm	Online—Zoom
Nutrition	Español	Wednesday, March 26	6:00pm - 9:00pm	Online—Zoom
Nutrition	English	Monday, May 19	5:00pm - 8:00pm	Online—Zoom
Safety & Infection Prevention	Việt	Monday, March 31	6:00pm - 9:00pm	Online—Zoom
Safety & Infection Prevention	English	Wednesday, February 12	5:00pm - 8:00pm	Online—Zoom
Safety & Infection Prevention	Español	Wednesday, March 12	6:00pm - 9:00pm	Online—Zoom
Safety & Infection Prevention	中文	Monday, March 31	6:00pm - 9:00pm	Online—Zoom
Safety & Infection Prevention	English	Wednesday, May 21	5:00pm - 8:00pm	Online—Zoom
The Skilled Care Provider	English	Thursday, April 3	1:00pm - 4:00pm	Online—Zoom
The Skilled Care Provider	Việt	Thursday, May 8	10:00am - 1:00pm	Online—Zoom
Understanding Diabetes	中文	Monday, March 17	6:00pm - 9:00pm.	Online—Zoom
Understanding Diabetes	English	Wednesday, March 19	5:00pm - 8:00pm	Online—Zoom
Understanding Diabetes	Español	Monday, March 31	6:00pm - 9:00pm	Online—Zoom
Understanding Diabetes	Việt	Tuesday, April 1	6:00pm - 9:00pm	Online—Zoom
Understanding Diabetes	English	Wednesday, April 9	5:00pm - 8:00pm	Online—Zoom

Provider schedule confirmation and waitlist letters will be mailed at the end of each month to remind registrants of their upcoming classes. Providers on waitlists will receive notification via email if a seat becomes available and they are moved into the class from the waitlist. Providers can also view their class schedules, waitlist placement, and training class history by logging into their class registration portal from the training page at pascc.org.

In-Person Classes in Sunnyvale
FUHSD Adult School: 589 W. Fremont Ave, Sunnyvale, CA 94087

SUNNYVALE

Class Name	Lang.	Class Date	Class Time	Location Code
CPR	Việt	Tuesday, March 4	9:30am - 12:30pm	FUHSD, Room 5
CPR	中文	Wednesday, March 5	5:00pm - 8:00pm	FUHSD, Room 5
CPR	English	Wednesday, March 19	5:30pm - 8:30pm	FUHSD, Room 5
CPR	English	Wednesday, April 9	5:30pm - 8:30pm	FUHSD, Room 5
CPR	Español	Monday, May 5	9:30am - 12:30pm	FUHSD, Room 5
First Aid	Việt	Tuesday, March 4	1:30pm - 4:30pm	FUHSD, Room 5
First Aid	English	Tuesday, March 18	1:00pm - 4:00pm	FUHSD, Room 5
First Aid	Español	Monday, May 5	2:00pm - 5:00pm	FUHSD, Room 5
First Aid	中文	Wednesday, May 7	5:00pm - 8:00pm	FUHSD, Room 5
Personal Care	Việt	Tuesday, April 8	5:30pm - 8:30pm	FUHSD, Room 5
Personal Care	中文	Wednesday, April 23	10:00am - 1:00pm	FUHSD, Room 5
Personal Care	Español	Monday, May 12	5:30pm - 8:30pm	FUHSD, Room 5
Personal Care	English	Wednesday, May 14	10:00am - 1:00pm	FUHSD, Room 5
Safe Lifting & Transferring	Việt	Tuesday, March 18	5:30pm - 8:30pm	FUHSD, Room 5
Safe Lifting & Transferring	中文	Wednesday, April 30	10:00am - 1:00pm	FUHSD, Room 5
Safe Lifting & Transferring	English	Wednesday, May 7	10:00am - 1:00pm	FUHSD, Room 5
Safe Lifting & Transferring	Español	Monday, May 12	1:00pm - 4:00pm	FUHSD, Room 5
Safe Lifting & Transferring	English	Wednesday, May 14	5:00pm - 8:00pm	FUHSD, Room 5

In-Person Classes in Milpitas
MAE Adult School: 1331 East Calaveras Blvd, Milpitas, CA 95035

MILPITAS

Class Name	Lang.	Class Date	Class Time	Location Code
Alzheimers & Dementia Basics	English	Tuesday, March 4	5:30pm - 8:30pm	MAE, Build. 700, Room 704
Alzheimers & Dementia Basics	Việt	Thursday, March 6	5:30pm - 8:30pm	MAE, Build. 700, Room 704
Last Phase of Life	English	Tuesday, April 8	5:30pm - 8:30pm	MAE, Build. 700, Room 704
Last Phase of Life	Việt	Thursday, April 10	5:30pm - 8:30pm	MAE, Build. 700, Room 704
Mental Health	English	Tuesday, March 18	5:30pm - 8:30pm	MAE, Build. 700, Room 704
Mental Health	Việt	Thursday, March 20	5:30pm - 8:30pm	MAE, Build. 700, Room 704
Nutrition	English	Tuesday, March 25	5:30pm - 8:30pm	MAE, Build. 700, Room 704
Nutrition	Việt	Thursday, March 27	5:30pm - 8:30pm	MAE, Build. 700, Room 704
Safety & Infection Prevention	English	Tuesday, April 1	5:30pm - 8:30pm	MAE, Build. 700, Room 704
Safety & Infection Prevention	Việt	Thursday, April 3	5:30pm - 8:30pm	MAE, Build. 700, Room 704
Safe Lifting & Transferring	English	Tuesday, April 22	5:30pm - 8:30pm	MAE, Build. 700, Room 704
Safe Lifting & Transferring	Việt	Thursday, April 24	5:30pm - 8:30pm	MAE, Build. 700, Room 704
Understanding Diabetes	English	Tuesday, March 11	5:30pm - 8:30pm	MAE, Build. 700, Room 704
Understanding Diabetes	Việt	Thursday, March 13	5:30pm - 8:30pm	MAE, Build. 700, Room 704

IHSS Independent Providers in Santa Clara County earn \$35 for each PA Training Class completed until the annual Incentive Payment budget runs out!

Learn & Refresh Caregiver Skills

Complete all classes in Series 1 and Series 2 to earn certificates of completion

Classes can be taken in any order and never expire, other than the two-year certificates earned for CPR and First Aid classes

Providers must follow all student guidelines to remain eligible

Providers must be connected to a consumer's case in Santa Clara County

Classes with fewer than ten providers will be cancelled

Find guidelines, eligibility information, and resources at

pascc.org



In-Person Classes in Morgan Hill

MHAE Adult School: 17960 Monterey St, Morgan Hill CA 95037

MORGAN HILL

Class Name	Lang.	Class Date	Class Time	Location Code
Alzheimer's & Dementia Basics	English	Wednesday, March 5	1:00pm - 4:00pm	MHAE, North Build., Room 3
CPR	English	Wednesday, April 30	1:00pm - 4:00pm	MHAE, North Build., Room 3
First Aid	English	Wednesday, May 14	1:00pm - 4:00pm	MHAE, North Build., Room 3
Last Phase of Life	English	Friday, March 28	1:00pm - 4:00pm	MHAE, North Build., Room 3
Mental Health	English	Monday, March 17	1:00pm - 4:00pm	MHAE, North Build., Room 3
Nutrition	English	Wednesday, February 12	1:00pm - 4:00pm	MHAE, North Build., Room 3
Safety & Infection Prevention	English	Friday, February 28	1:00pm - 4:00pm	MHAE, North Build., Room 3
Understanding Diabetes	English	Tuesday, February 25	1:00pm - 4:00pm	MHAE, North Build., Room 3

Looking for Classes Beyond Those Offered by PA?

Apply for the Life Enhancement Fund!

Apply for pre-approval to be reimbursed for tuition and textbook costs up to \$500 per year.

1. Apply for the fund at least 30 before class begins
2. Receive approval within 10 business days
3. Pay for the class and text books
4. Turn in receipts & final grade and get reimbursed

Learn more on the training page at pascc.org

In-Person Classes in San Jose's Emergency & Health Training Center (EHTC)

EHTC, 2660 John Montgomery Drive, room 6, San Jose, CA 95148

Class Name	Lang.	Class Date	Class Time	Location Code
CPR	English	Friday, March 7	1:00pm - 4:00pm	EHTC, Room 6
CPR	English	Friday, April 11	1:00pm - 4:00pm	EHTC, Room 6
CPR	Español	Friday, May 2	1:00pm - 4:00pm	EHTC, Room 6
CPR	Việt	Friday, May 16	1:00pm - 4:00pm	EHTC, Room 6
First Aid	English	Friday, March 7	4:30pm - 7:30pm	EHTC, Room 6
First Aid	English	Friday, April 11	4:30pm - 7:30pm	EHTC, Room 6
First Aid	Español	Friday, May 2	4:30pm - 7:30pm	EHTC, Room 6
First Aid	Việt	Friday, May 16	4:30pm - 7:30pm	EHTC, Room 6

SAN JOSE



Public Authority Services

by Sourcewise

3100 De La Cruz Blvd
Suite 310
Santa Clara, CA 95054

ATTENTION IHSS CARE PROVIDERS

Independent Provider Training Class Registration Opens
Soon for the 2025 Spring Semester!

Các lớp đào tạo nhanh chóng được đây; ĐẾN TRANG WEB CỦA CHÚNG TÔI NGAY BÂY GIỜ để đặt chỗ cho bạn!

Las clases se llenan rápidamente; CONÉCTATE EN LÍNEA AHORA para reservar su lugar!

班級填滿快速；探望網上現在為了預約座位！

Classes fill quickly; GO ONLINE NOW to save your seat!