

IHSS Public Authority Advisory Board Meeting
August 20, 2019
MINUTES

Members Present: Janie Whiteford; Beverly Lozoff; Dennis Schneider; Terri Possley (Ex-Officio); Lori Andersen; Bob Stroughter, Senon Hernandez, Cheryl Hewitt (via conference call)

Members Absent: N/A

PA Staff Present: Mary Tinker, Leticia Sabadin

Guests Present: Mathew Lubinsky, Guest & Potential AB Member, Katherine Dao, IP & Potential New Member (union seat vacancy), Connie Boyer, Guest & IHSS IP

Announcements & Public Comment:

1. Beverly Lozoff announced NAMI's largest fundraiser event and distributed a flyer for the NAMI Walks to be held on September 21, 2019 at the Guadalupe River Park in San Jose.
2. Beverly Lozoff also distributed a copy of a recent San Jose Mercury News article titled "Caregivers will become casualties without support" which is a big issue that emphasizes the need to prioritize greater resources for family caregivers. It's hard work that is not valued or a priority for most people. The need for Mental Health training for caregivers is essential; the need to take care of you in order to take care of others is a big deal.
3. Janie Whiteford announced and distributed save the flyers for the Annual Disability Awareness Day scheduled for October 3, 2019.

Agenda got out of hand when a guest, Connie Boyer arrived late and insisted on being heard. AB members voted to permit 10 minutes to provide her public comments and have to this placed under announcements and public comment:

Connie Boyer, Guest, IHSS Independent Provider and Advocate for IHSS recipients (her own son who is an IHSS Recipient). Connie arrived and was very concerned and wanted to bring to attention the very recent IHSS State Letter "IHSS Paramedical Changes". She was allowed ten minutes to speak but clearly that was not enough time for her to express all her concerns. She has several issues that need to be addressed specifically with SARC.

Approval of Minutes: Motion by Janie Whiteford to approve May 21, 2019 meeting minutes as written, seconded by Bob Stroughter, vote was unanimous.

Nomination and Vote for AB Vice-Chair: Nominee Beverly Lozoff. Motion by Janie Whiteford to approve nominee Beverly Lozoff, seconded by Dennis Schneider, vote was unanimous.

SARC (San Andreas Regional Center) Discussion: Cheryl Hewitt requested to have this agenda item presented. She has stated that SARC is informing their clients that they must turn over their IHSS hours to SARC in order to be eligible to receive assistance from the agency. Cheryl wanted to bring this to everyone's attention again since apparently it is happening and it is wrong and illegal. The AB asked Cheryl how they can help and the first thing that comes to mind is trying to get folks from SARC

to come to one of our AB meetings to give a brief overview of how things work. The group agreed to extend an invitation to the Director of SARC and possibly any other top management representative(s) who can help this AB understand how SARC works with IHSS.

A list of questions will be provided to SARC prior to the meeting in order to come prepared to discuss how companion services actually work.

At this point Guest Connie Boyar arrived and had quite a bit of information she wanted to share and or speak about. She was asking about the recent IHSS document, 67 pages of IHSS regulation changes regarding paramedical services. She was asking about the sub-minimum collective bargaining and who she could contact at the Union with regards to this. (Terri gave Connie Lupe Martinez email/contact information). She was asking a lot of questions that have to do with SARC, regarding very specific issues.

Then it was decided that this was not the time to speak about all this with Connie. Bob Stroughter suggested and made a motion to allow Connie Boyar to speak, and to put under Public Comment, Connie was given ten minutes. Janie Whiteford seconded the motion and the vote was unanimous. This was completely out of order but allowed this one time.

It was decided to try to reach out to Javier Zaldivar, Director of SARC and Mike Keeley, Director of Consumer Affairs to see if they could possibly attend a future AB meeting.

Supervisor Chavez: Follow-up Conference Call Report Back:

- a. **Next Steps Discussion:** The IHSS audit is planned with Julian Metcalf. There is a pre-audit meeting already scheduled with Terri and Mary.
Continue to schedule meetings with Supervisor Chavez.
- b. **Expedited Discharge Team:** Per Terri, this is referred to as IHSS Expedited Social Workers. IHSS now has 3 SSW from the approved budget which now is a total of 4 SSW that are in the new unit "Expedited IHSS Social Worker Discharge Team". They are primarily working on expedited home visits; with new training that has started which is multi-language. Caseload is ~325/330, with no intakes.

Annual Report Recommendations: Mary Tinker distributed the annual report recommendations in which she requested a need for feedback at this time.

Motion by Janie Whiteford to approve these recommendations as written, seconded by Lori Andersen, vote was unanimous. The final annual report will go to print soon.

CAPA Report: CAPA went dark in July and did not meet.

EVV/ETS: CDSS continues to move forward with implementation. A flyer with a schedule of timesheet webinars was mailed to providers. The schedule is being updated monthly and included as a mailing stuffer through November. CDSS is encouraging providers to access the Electronic Services Portal and Electronic Timesheets as a method of finding information and training on ETS.

Public Authority Admin Funding: CAPA provided a funding formula which included a hold harmless for all PAs as is a long longstanding principle of CSAC. CAPA is an affiliate of CSAC so needs to ensure it meets with their standards before submission to the state.

CAPA submitted it to CDSS and has received information that the state is not in agreement with the distribution outlined in the formula. CAPA is working with CSAC and CWDA to push back. This issue remains unresolved at this time.

Legislative Report: The legislature will be returning from summer recess on August 12th and the only hearings scheduled that week are in the Assembly and Senate Appropriations Committees. Below are bills CAPA is currently tracking and include synopses and recommended position:

AB 50 (Kalra): Medi-Cal: Assisted Living Waiver Program.

Would require the State Department of Health Care Services to submit to the federal Centers for Medicare and Medicaid Services a request for amendment of the Assisted Living Waiver program with specified amendments. The bill would require, as part of the amendments, the department to increase the number of participants in the program from the currently authorized 5,744 participants to 18,500, to be phased in, as specified. The bill would require the department to increase its provider reimbursement tiers to compensate for mandatory minimum wage increases, as specified. ***This bill is currently on the Senate Appropriations Suspense file, where it will be taken up upon return from summer recess in August. Recommended Position: Support.***

AB 196 (Gonzalez): Paid Family Leave.

Would revise the formula for determining benefits available pursuant to the family temporary disability insurance program, for periods of disability commencing after January 1, 2020, by redefining the weekly benefit amount to be equal to 100% of the wages paid to an individual for employment by employers during the quarter of the individual's disability base period in which these wages were highest, divided by 13, but not exceeding the maximum workers' compensation temporary disability indemnity weekly benefit amount established by the Department of Industrial Relations. ***This bill failed deadline pursuant to Rule 61(a)(100, and accordingly is a two-year bill. Recommended Position: Watch.***

AB 314 (Bonta): Public employment: labor relations: release time.

Current law, including the Meyers-Milias-Brown Act, the Ralph C. Dills Act, the Trial Court Employment Protection and Governance Act, the Trial Court Interpreter Employment and Labor Relations Act, Judicial Council Employer-Employee Relations Act, and the Los Angeles County Metropolitan Transportation Authority Transit Employer-Employee Relations Act, as well as provisions commonly referred to as the Educational Employment Relations Act and the Higher Education Employer-Employee Relations Act, regulates the labor relations of the state, the courts, and specified local public agencies and their employees. These acts generally require the public entities in this context to grant employee representatives of recognized employee organizations reasonable time off without loss of compensation or benefits for certain purposes in connection with labor relations, commonly referred to as release time. This bill would prescribe requirements relating to release time that would apply to all of the public employers and employees subject to the acts described above and would generally repeal the provisions relating to release time in those acts. ***This bill is currently on the Senate Appropriations Committee Suspense file, where it will be taken up upon return from summer recess in August. Recommended Position: Watch.***

AB 315 (Garcia): Local Government: lobbying associations: expenditure of public funds.

Current law authorizes the legislative body of a local agency to attend the legislature and any committees and to present information regarding legislation that the legislative body deems to be beneficial or detrimental to the local agency. Current law also allows the legislative body of a local agency to enter into an association for these purposes and specifies that the cost and expense incident to the legislative body's membership in the association and the activities of the association are proper charges against the local agencies comprising the association. This bill, with respect to moneys paid to or otherwise received by an association, would prohibit an association of local agencies from expending these moneys for any purpose other than the above described

activities and educational activities. ***This bill failed deadline pursuant to Rule 61 (a)(11), and accordingly is a two-year bill. Recommended Position: Oppose.***

AB 414 (Bonta): Healthcare coverage: minimum essential coverage.

Current federal law, the Patient Protection and Affordable Care Act (PPACA), enacts various healthcare coverage market reforms as of January 1, 2014. PPACA generally requires individuals, and any dependents of the individual, to maintain minimum essential coverage, as defined, and, if an individual fails to maintain minimum essential coverage, PPACA imposes on the individual taxpayer a penalty. This provision is referred to as the individual mandate. This bill would require a California resident to ensure that the resident and the resident's dependents are covered under minimum essential coverage for each month beginning after 2019. The bill would impose a penalty for the failure to maintain minimum essential coverage. ***This bill is currently in the possession of the Senate Appropriations Committee where it has yet to be scheduled for hearing. Recommended Position: Watch.***

AB 426 (Maienschein): In-Home Supportive Services program.

Current law requires a county welfare department to assess each recipient's continuing monthly need for in-home supportive services at varying intervals, but at least once every 12 months. Current law authorizes a county to reassess a recipient's need for services at a time interval of less than 12 months from a recipient's initial intake or last assessment if the county social worker has information indicating that the recipient's need for services is expected to decrease in less than 12 months. This bill would require a reduction of a recipient's monthly authorized number of service hours to be based solely on a change in the recipient's household composition or a change in another household member's use of services that impacts the calculation of the recipient's prorated service hours, a documented change in the recipient's functionality, a change in the law that affects the assessment of needed services, or an error in computing a recipient's monthly authorized number of service hours that has been documented by the county. ***This bill is currently in the possession of the Senate Appropriations Committee, where it is scheduled to be heard on August 12. Recommended Position: Watch.***

AB 477 (Cervantes): Emergency preparedness: vulnerable populations.

Current law authorizes cities, cities and counties, and counties to create disaster councils, by ordinance, to develop plans for meeting any condition constituting a local emergency or state of emergency, including, but not limited to, earthquakes, natural or manmade disasters specific to that jurisdiction, or state of war emergency. This bill would require cities, cities and counties, and counties to include representatives from the access and functional needs population, as defined, in the next regular update to their emergency plan, as specified. ***This bill is currently in the possession of the Senate Appropriations Committee, where it is scheduled to be heard August 12. Recommended Position: Support.***

AB 567 (Calderon): Long-term care insurance.

Would establish the Long Term Care Insurance Task Force in the Department of Insurance, chaired by the Insurance Commissioner or the commissioner's designee, and composed of specified stakeholders and representatives of government agencies to examine the components necessary to design and implement a statewide long-term care insurance program. The bill would require the task force to recommend options for establishing this program and to comment on their respective degrees of feasibility in a report submitted to the commissioner, the Governor, and the Legislature by July 1, 2021. ***This bill is currently on the Senate Appropriations Suspense file, where it will be taken up upon return from summer recess in August. Recommended Position: Watch.***

AB 911 (Rodriguez) 911 services: elder adults and persons with disabilities.

Would require the Office of Emergency Services, in consultation with relevant experts and stakeholders, to develop a plan and timeline of target dates for the testing, implementation, and operation of a statewide system, consistent with the requirements of this bill, that would enable all Californians, including older adults,

individuals with disabilities, and other at-risk persons, to voluntarily provide vital health and safety information to be made available to all first responders in an emergency if a “911” call is placed. The bill would make information submitted through the statewide system confidential and not a public record. ***This bill is currently in the possession of the Senate Appropriations Committee, where it is scheduled to be heard on August 12. Recommended Position: Support.***

AB 1042 (Wood): Medi-Cal: beneficiary maintenance needs: home upkeep allowances: transitional needs funds.

Would establish eligibility and other requirements for providing the home upkeep allowance or a transitional needs fund to Medi-Cal patients residing in a long-term care facility, as specified. The bill would prescribe both general and specific requirements for both facility residents who intend to leave the facility and return to an existing home, who would receive the home upkeep allowance, and for residents who do not have a home but intend to leave the facility and establish a new home, who could establish a transitional needs fund for the purpose of meeting the transitional costs of establishing a home. ***This bill is currently in the possession of the Senate Appropriations Committee, where it is scheduled to be heard on August 12. Recommended Position: Support.***

AB 1088 (Wood): Medi-Cal: eligibility.

Would provide that an individual who would otherwise be eligible for Medi-Cal benefits, but for the state’s contribution to their Medicare premium, would be eligible for Medi-Cal without a share of cost if they otherwise meet eligibility requirements. The bill would authorize the State Department of Health Care Services to implement this provision by provider bulletins or similar instructions until regulations are adopted. The bill would require the department to adopt regulations by July 1, 2021, and to provide a status report to the Legislature on a semiannual basis until regulations have been adopted.

This bill is currently in the possession of the Senate Appropriations Committee, where it is scheduled to be heard on August 12. Recommended Position: Support.

AB 1107 (Chu): Workers Compensation.

Current law requires, when payment of compensation has been unreasonably delayed or refused, either prior to or subsequent to the issuance of an award, the amount of the payment unreasonably delayed or refused to be increased up to 25% or up to \$10,000, whichever is less, except for unreasonable delay in the provision of medical treatment for periods of time necessary to complete the utilization review process. Current law provides that a determination by the appeals board or a final determination of the administrative director pursuant to independent medical review that medical treatment is appropriate is not conclusive evidence that medical treatment was unreasonably delayed or denied for purposes of imposing those penalties. This bill would exclude a final determination of the administrative director pursuant to independent medical review from the latter provision regarding conclusive evidence that medical treatment was unreasonably delayed or denied. ***This bill failed to meet deadline pursuant to Rule 61 (a)(11), and accordingly is a two-year bill.***

Recommended Position: Watch.

AB 1287 (Nazarian): Universal assessments: No Wrong Door system.

Current law, including, among others, the Mello-Granlund Older Californians Act, provides various programs to assist older adults and people with disabilities. These programs include the Aging and Disability Resource Connection program established to provide information to consumers and their families on available long-term services and supports (LTSS) programs and to assist older adults, caregivers, and persons with disabilities in accessing LTSS programs at the local level. This bill would require the California Department of Aging, in partnership with other specified departments and in consultation with stakeholders, to develop a plan and strategy for a phased statewide implementation of the No Wrong Door system, as described, on or before July 1, 2020. ***This bill is currently in the possession of the Senate Appropriations Committee, where it is scheduled to be heard on August 12. Recommended Position: Watch.***

AB 1382 (Aguiar-Curry): Master Plan for an Aging California.

Would require the state to adopt a Master Plan for Aging, emphasizing workforce priorities. The bill would require the Master Plan for Aging to prioritize specified issues related to preparing and supporting the state's paid paraprofessionals and professionals, as well as unpaid family caregivers. These issues would include, but not be limited to, (1) addressing the need for a well-trained and culturally competent paid paraprofessional and professional health care and long-term care workforce, and (2) developing recommendations regarding the need for high-quality, affordable, and accessible respite services throughout the state for unpaid family caregivers.. ***This bill is currently in the possession of the Senate Appropriations Committee, where it is scheduled to be heard on August 12. Recommended Position: Watch.***

AB 1434 (Kalra): Public Social Services: SSI/SSP.

Current law provides for the State Supplementary Program for the Aged, Blind, and Disabled (SSP), which required the State Department of Social Services to contract with the United States Secretary of Health and Human Services to make payments to SSP recipients to supplement Supplemental Security Income (SSI) payments made available pursuant to the federal Social Security Act. This bill would reinstate the cost-of-living adjustment beginning January 1 of the 2020 calendar year. The bill would also require a maximum aid payment provided to an individual or a married couple that does not equal or exceed 100% of the federal poverty level. ***This bill is currently on the Senate Appropriations Committee Suspense File, where it will be taken up later this month. Recommended Position: Support.***

AB 1574 (Mullin): Political Reform Act of 1974: lobbying expenditures.

The Political Reform Act of 1974 requires lobbyists employed by a lobbyist employer or a lobbying firm to provide a periodic report of the lobbyist's activity expenses and contributions to the employer or firm within two weeks following the end of each quarter. The Act requires lobbying firms, lobbyist employers, and persons who make payments to influence legislative or administrative action of \$5,000 or more in value in any calendar quarter to file with the Secretary of State, during the month after the end of each calendar quarter of a biennial legislative session, reports regarding lobbying expenditures made during the calendar quarter. This bill would, beginning on January 1, 2021, instead require those reports to be filed on a monthly basis. ***This bill is currently on the Senate Appropriations Committee Suspense File, where it will be taken up later this month. Recommended Position: Watch.***

SB 214 (Dodd): Medi-Cal: California Community Transitions program.

Would require the State Department of Health Care Services to implement and administer the California Community Transitions (CCT) program, as authorized under federal law and pursuant to the terms of the Money Follows the Person Rebalancing Demonstration, to help an eligible Medi-Cal beneficiary move to a qualified residence, as defined, after residing in an institutional health facility for a period of 90 days or longer. The bill would require CCT program services to be provided by a lead organization, as defined, which would coordinate and ensure the delivery of all services necessary to implement the program. ***This bill is currently in the possession of the Assembly Appropriations Committee, where it has yet to be scheduled for hearing. Recommended Position: Support.***

SB 228 (Jackson): Master Plan on Aging.

Would require the Governor to appoint a Master Plan Director and establish an Aging Task Force, consisting of 13 members, with the President pro Tempore of the Senate and the Speaker of the Assembly each appointing 2 members and the Governor appointing 9 members to the task force. The bill would require the director, with the assistance of the task force, to work with representatives from impacted state departments, stakeholders, and other agencies to identify the policies and priorities that need to be implemented in California to prepare for the aging of its population. ***This bill is currently on the Assembly Appropriations Committee Suspense File, where it will be taken up later this month. Recommended Position: Support.***

SB 280 (Jackson) Older Adults and Persons with Disabilities: fall prevention.

The Mello-Granlund Older Californians Act establishes the California Department of Aging, and sets forth its duties and powers, including, among other things, entering into a contract for the development of information and materials to educate Californians on the concept of “aging in place” and the benefits of home modification. Current law also establishes the Senior Housing Information and Support Center within the department for the purpose of providing information and training relating to available innovative resources and senior services, and housing options and home modification alternatives designed to support independent living or living with family. This bill would repeal those provisions relating to the department’s provision of information on housing and home modifications for seniors. ***This bill is currently in the possession of the Assembly Appropriations Committee, where it has yet to be scheduled for hearing. Recommended Position: Support.***

SB 512 (Pan) Long Term Supports and Services

Would establish the California Long-Term Services and Supports Benefits Board (LTSS Board), to be composed of 9 specified members, including, among others, the Treasurer as chair, the Secretary of California Health and Human Services as vice chair, and 3 members to be appointed by the Governor. The bill would require the LTSS Board to manage and invest revenue deposited in the California Long-Term Services and Supports Benefits Trust Fund (LTSS Trust), which the bill would create in the State Treasury, to, upon appropriation, finance long-term services and supports for eligible individuals. The bill would also create, until January 1, 2025, the Long-Term Services and Supports Advisory Committee for the purpose of providing ongoing advice and recommendations to the LTSS Board. ***This bill is currently in the possession of the Assembly Appropriations Committee, where it has yet to be scheduled for hearing. Recommended Position: Watch.***

SB 611 (Caballero): Housing: Elderly Individuals with Disabilities

Would establish the Master Plan for Aging Housing Task Force, chaired by the director or their designee, and composed of specified stakeholders and representatives of government agencies to, among other things, identify policy strategies that will help increase the supply of affordable housing for older adults and reduce barriers to providing health care and social services to older adults in affordable housing, and make recommendations to the Legislature. ***This bill is currently in the possession of the Assembly Appropriations Committee, where it is scheduled to be heard on August 14. Recommended Position: Watch.***

SB 661 (Hurtado): Long Term Care

Current law provides various regulatory structures under which long-term care may be provided to older individuals and individuals with disabilities, including within licensed nursing facilities, residential care facilities for the elderly, and home- and community-based services. This bill would state the intent of the Legislature to enact legislation to address the growing need for long-term care for seniors and individuals with disabilities in California, and would make related findings and declarations. ***This bill is currently in the possession of Senate Rules Committee, awaiting referral. Recommended Position: Watch.***

PROGRAMS REPORT

Benefits Administration: There were **11,861** IPs enrolled in the Valley Health Plan with **4,637** of those in the Classic Plan and **7,224** in the Preferred Plan in June. There were **12,562** IPs enrolled in the Dental/Vision plans and **505** Smart Pass VTA Cards issued.

Enrollment:

Number of IPs enrolled: **538**

Number of IPs partially done: **467**

Fingerprints: Failed: **9**

Estimated number of individuals attending group enrollment sessions was **50 to 65** per session. Group sessions are generally held on Fridays with approximately **495** attending in July.

Registry Services: There are **378** active IPs on the registry and **1,286** active consumers.

The registry:

- Completed **78** new consumer intakes and reactivated **87** consumers
- Attained **61** matches
- Provided **716** new interventions

Care Coaching: The Registry received **29** referrals for Care Coaching in the month of July.

- There were **45** in-home visits made.
- Total active consumers **61**
- Total inactive consumers **246**

Urgent Care Registry There were **21** hours of urgent care services authorized in July.

Registry Introductory Training (RIT): There was **1** RIT sessions held in July.

- Conducted **14** interviews
- Called **41** references
- Completed **36** reference checks
- Added **11** new IPs to the registry

Public Authority Phone Calls: The Public Authority handled a total of **5,014** phone calls during July.

Breakdown of the calls:

- **Registry** **2,904**
- **Enrollment** **630**
- **General** **112**
- **Benefits** **1,232**

IP Trainings Provided: There were no training classes in July. The new semester of classes will start in September. The new training schedule will be mailed in August for IPs to start pre-registration for classes. The training schedule will be posted on the Public Authority website once it has been mailed.

Outreach: IHSS staff volunteers provided information and handouts at the Senior Safari at Happy Hollow Park and Zoo on July 25th.

Over Time Training: There were **10** IPs who were provided training/counseling on overtime issues and how to properly complete their timesheet.

Timesheet Training Video on PA Website: The Public Authority developed a great new video that instructs providers on how to complete their timesheets and prevent OT issues. It is quite thorough and easy to understand. The video was viewed **5,510** times during July. The video can be viewed at: <http://www.pascc.org/services/TimeSheetVid.html>. This will be removed from the website when the transition to electronic timesheets begins in Santa Clara County.

Staffing: The Public Authority brought Mary Jo Griego onboard in mid-July filling the vacant enrollment specialist position. The PA is fully staffed at this time.

Electronic Time Sheets: Santa Clara County has **33.7%** of IPs opted for electronic timesheets. These help to simplify and ensure timesheets don't have errors and are processed quicker. And direct deposit has increased participation rate to **44.3 %** ensuring IPs get paid much quicker. PA staff is encouraging new IPs and others they talk with to enroll in ETS and DD in order to prevent delays in getting paid. It is included as part of the enrollment orientation as well. CDSS now publishes a monthly Excel report of statistics that includes county data and statewide comparisons:
<http://www.cdss.ca.gov/inforesources/IHSS/Program-Data>

Sick Leave Update: A total of 24,152 active IPs have accrued 8 hours of sick leave, 248 (1.0%) of them have claimed some hours, 208 have claimed all 8 hours so far this fiscal year.

California IHSS Consumer Alliance Report (CICA): Janie Whiteford announced that CICA is carefully monitoring EVV and that Santa Clara County is scheduled under Wave 3 which is May/June of 2020 for final implementation. Janie also reminded all to join the monthly CICA conference call scheduled on the 3rd Wednesday of the month.

Report from Social Services Agency: Terri Possley reminded all about the upcoming IHSS office move. October 4th IHSS is moving to 353 West Julian Street, San Jose, CA 95110. There are postcards going out next month in September to all IHSS recipients and providers. This double sided postcard will also mention and push the Electronic Timesheets and for everyone to sign up now. Paper timesheets will soon become obsolete so sign up Now!

New Robocall system being tested and launched and they are collecting data to see how well this will work. The county is hoping for better customer service without more staff. Terri will give up an update later and let us know how this is going.

The next fiscal year was rolled over and they hired 10 extra staff, help on a temporary basis. Within this hiring there are 4 new Social Workers. This is a temporary fix; IHSS needs staff on a permanent basis.

Off topic but mentioned at this point-- Lori was asking Terri about the MOU and Terri mentioned that it has been "sitting" at the county council office since March. It was decided that this agenda topic "MOU between Health Plans and IHSS" be put on the next agenda.

Next Meeting: The next meeting of the Advisory Board is **Tuesday, September 17, 2019 from 12:00 – 1:30pm** at the Sourcewise Main Office, 2115 The Alameda, San Jose, CA. 95126.

+ Next Agenda Items:

- Status on the Change in By-Laws (Terri any new updates)
- IHSS Paramedical Changes (IHSS State Letter)