

Guidelines for IHSS Care Provider Training Classes

We offer these classes at no cost to you so you can have every opportunity to gain valuable skills and knowledge that can assist you in performing tasks as an IHSS care provider. By following these guidelines, you will be acting in your own best interest, and that of your fellow students.

- Students must follow all instructions given—spoken or posted—by administrators of the classes they attend.
- Students are expected to show up or log-on for classes they have registered for. Failure to inform the Public Authority that you are unable to attend one of your classes may result in being banned from attending additional classes for a full year.
- Students are expected to arrive on time and be present for the entire class. If you arrive late you may not be allowed to sign in or stay for the class. If your signature is not on the sign-in or sign-out sheets, or you are not present when online attendance is taken, you will not receive credit for the class.
- Students must pre-register and receive confirmation that they are registered to attend classes. If your name is not on the sign-in sheet you cannot attend the class.
- Students must behave professionally and respectfully. Your attention and participation are required to receive credit for completing the classes you have registered for.
- Students should never bring guests to a class. This includes children and consumers.
- Personal, in-class, side conversations will not be tolerated. This is disruptive to the class and the instructor.
- Students need to be respectful of instructors, fellow students, staff, and locations in which our classes are held.
- Students are there to learn. If you disrupt the learning of others you may be asked to step out of the classroom.
- You are not allowed to make recordings of any kind during these classes, without express permission from the instructor.

Please keep in mind:

“(These) courses are to help develop the skills necessary for providing quality in-home service and prevent injuries. The common goal is to support the providers with knowledge to share with their consumers. This training educates the providers to practice compassionate, quality healthcare in the consumers’ home; promoting comfort, independence and dignity.”

*If you need help understanding any communications about IHSS classes, please call
Public Authority Services Training Department at (408) 350-3220