



www.pascc.org

info@pascc.org

PA main number	(408) 350-3206
PA Enrollment	(408) 350-3252
PA Benefits	(408) 350-3290
PA Registry	(408) 350-3251
PA Training	(408) 350-3220



What is In-Home Supportive Services?

In-Home Supportive Services (IHSS) is a Medi-Cal program which authorizes caregiving services for those who are unable to perform necessary tasks of daily living.

IHSS provides wages for care providers to assist consumers with certain tasks, such as:

- Light housekeeping
- Laundry
- Grocery shopping
- Meal preparation
- Personal care
- Bathing and grooming

IHSS main number (408) 792-1600
www.sccgov.org/sites/ssa/other-services/ihss

Consumers, call when you:

- Want to apply for services
- Need a reassessment for hours or services
- Want to add a care provider to your case
- Change address or telephone number
- Need to request an overtime exception

Providers, call when you:

- Have questions about your timesheets or paychecks
- Need tax forms (W-2, W-4, etc.)
- Need to report a work injury
- Change address or telephone number

PUBLIC AUTHORITY SERVICES BY SOURCEWISE



Support for consumers and care providers
of In-Home Supportive Services
in Santa Clara County

How to enroll an IHSS care provider?

PA facilitates enrollment into the IHSS program for family and non-family care providers.

This allows consumers to hire whomever they choose to provide their IHSS authorized services.

California law requires that all IHSS care providers complete an enrollment process and pass a Department of Justice (DOJ) background check before they are eligible to be paid by the IHSS system.

Enrollment begins online at www.ihss.pascc.org



What health benefits are available?

IHSS care providers who work 35 or more hours per month, for two consecutive months, are eligible to receive:

- Valley Health Plan medical insurance
- Liberty Dental insurance
- Vision Services Plan (VSP) vision benefits
- Free bus pass

Learn more about eligibility and how to apply on the benefits page at www.pascc.org



What is Public Authority Services by Sourcewise?

Public Authority Services by Sourcewise (PA) enhances In-Home Supportive Services (IHSS) and helps IHSS consumers remain safe and independent in their homes.

Public Authority Services does this by:

- Providing a care provider registry for IHSS consumers to access if they need to hire a care provider
- Enrolling new care providers into the program so they can receive pay for the IHSS services they provide
- Administering care provider health, dental, vision, and transportation benefits
- Offering free training classes so IHSS care providers can improve caregiving skills
- Providing access to information to consumers regarding their role, responsibilities, and topics relevant to IHSS consumers

What is the Registry?

Consumers who need to hire care providers can contact the Registry for a list of available providers who meet their individual needs.

Care providers who are looking for work with IHSS consumers can apply to join the Registry and be referred out to consumers who need to hire a provider.

All providers listed on the Registry are pre-screened and must complete enrollment into the program, including the DOJ background check.

Learn more on the registry page at www.pascc.org



What training is available?

IHSS care providers who wish to take classes to improve their caregiving skills can do so, at no cost, by registering for several training topics.

All classes have been specifically created for IHSS care providers and reinforce the consumer directed model of care on which IHSS is founded.

Training opportunities and informational materials are also available for IHSS consumers.

Learn more on the training page at www.pascc.org